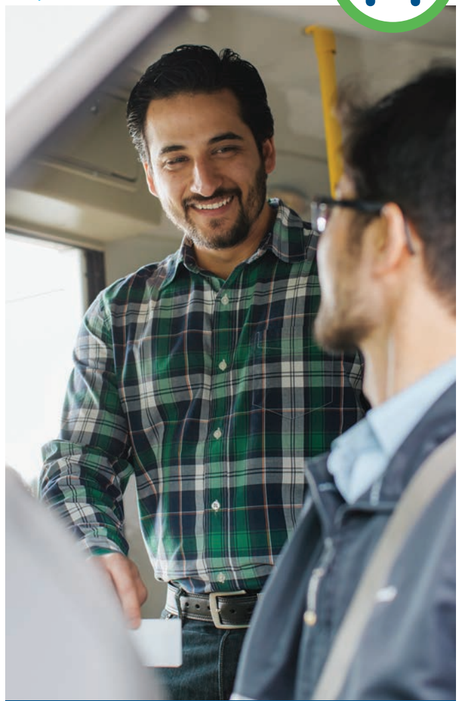
Smithers & District Transit

RIDER'S GUIDE

Effective October 2, 2017
Updated June 2024



Town of Smithers | BCTransit

Welcome Aboard

Your local transit system runs six days a week. Buses serve the Town of Smithers, the Village of Telkwa, the Village of Witset and Electoral Area A of the Regional District of Bulkley-Nechako.

Fixed-route service – scheduled service to major destinations and residential areas.

On-Request – curb-to-curb service, Monday to Saturday within a designated zone.

About Your Transit System

Funding for your local transit system is cost shared between the Town of Smithers and BC Transit, in partnership with the Village of Telkwa, the Witset Band, and the Regional District of Bulkley-Nechako.

Decisions on fares, routes and service levels are made by the Town Council based on public feedback and information provided by BC Transit. Buses are operated by the Smithers Community Services Association.

Operating costs are met by a combination of farebox revenues and local government and provincial funding.

Contact

Customer Information	250·847·4993
Lost and Found	250·847·4993
Community Bus	250·847·4993
Email	smithers.transit@scsa.ca
Web	bctransit.com
Address	102-3815 Railway Ave PO Box 3759 Smithers, BC V0J 2N0

If you have comments about service in general or suggestions for improvements, contact:

Town of Smithers
1027 Aldous Street, Box 879
Smithers, BC V0J 2N0
250·847·1600

On-Request Zone Service

Bus service includes a curb-to-curb, shared transit service on-request to and from destinations in the Smithers and regional district areas.

On-request service operates:

Monday-Friday: 8:45 am-11:45 am,
and 2:00 pm-4:15pm
Saturday: 11:15 am-11:45 am and 1:45 pm-2:15 pm

To book a ride, or for more information, call 250·847·4993.

Zone A and B fares apply.

Pass Programs

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1·866·866·0800.

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit *Rider Info* at www.bctransit.com for an instructional video.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the B.C. *Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip or use a flashlight or the light from your mobile phone to signal the driver that you are at the stop.

Accessibility

Mobility Aids

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

Fares

all fares subject to change

Cash	Zone A	Zone B
All fares	$ 2.25	$ 2.75
Child, 12 and under	Free	Free
Tickets (10)		
All tickets	20.00	25.00
Monthly Pass	**Fixed-route only**	
Adult		50.00
Student/Senior*		42.00

* Reduced fare with valid I.D. for persons 65 or over and students to Grade 12.

Ticket and Pass Outlets

Tickets and monthly passes are available from your driver.

Sundays and Holidays

Service is not available on Sunday and the following holidays.

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

BE PART OF THE SOLUTION...
REUSE YOUR RIDER'S GUIDE.

Transit Info 250·847·4993
bctransit.com

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Smithers and District Transit

22 Smithers to Telkwa

Monday to Friday

A Downtown Smithers: 4th and King	M Smithers Mall	B Mountain View Mobile Home Park	C Telkwa: Post Office	D Telkwa House: 1st and Trail Ave	E Woodland and Walnut
8:00	8:01	8:07	8:15	—	8:20
8:45	8:46	8:52	9:00	—	9:05
9:35	9:36	9:42	9:50	—	9:55
1:15	**1:16**	**1:22**	**1:30**	—	**1:35**
3:25	**3:26**	**3:32**	**3:40**	**3:46**	**3:55**
4:30	**4:31**	**4:37**	**4:45**	—	**4:50**
5:25	**5:26**	**5:32**	**5:40**	—	**5:45**
6:45	**6:46**	**6:52**	**7:00**	—	**7:05**
Saturday					
10:40	10:41	10:47	10:55	—	11:00
1:05	**1:06**	**1:12**	**1:20**	—	**1:25**
2:30	**2:31**	**2:37**	**2:45**	—	**2:50**
4:30	**4:31**	**4:37**	**4:45**	—	**4:50**

22 Telkwa to Smithers

Monday to Friday

	E Woodland and Walnut	D Telkwa House: 1st and Trail Ave	C Telkwa: Post Office	B Mountain View Mobile Home Park	M Smithers Mall	A Downtown Smithers: 4th and King
K	7:05	—	7:10	7:17	7:24	7:29
K	7:30	—	7:35	7:42	7:49	7:54
	8:20	—	8:25	8:32	8:39	8:41
	9:10	—	9:15	9:22	9:29	9:31
	10:00	10:08	10:13	10:20	10:27	10:29
	1:35	—	**1:40**	**1:47**	**1:54**	**1:56**
K	**4:00**	—	**4:05**	**4:12**	**4:19**	**4:24**
K	**5:00**	—	**5:05**	**5:12**	**5:19**	**5:24**
Saturday						
	9:00	—	9:05	9:12	9:19	9:21
	11:00	—	11:05	11:12	11:19	11:21
	1:25	—	**1:30**	**1:37**	**1:44**	**1:46**
	2:50	—	**2:55**	**3:02**	**3:09**	**3:11**

K Trip travels via King, Alfred, Main and 4th to Downtown Smithers (Roi Theatre).

23 Witset to Witset / 23 Smithers to Smithers

Monday to Friday

A Downtown Smithers: 4th and King	T Witset: Gas Station	T Witset: Gas Station	A Downtown Smithers: 4th and King
7:30	8:08	8:10	8:41
5:30	**6:08**	**6:10**	**6:41**
Saturday			
9:23	10:01	10:05	10:36
3:13	**3:51**	**3:55**	**4:26**

Bulkley-Nechako Regional Transit

Route 162 provides service between Burns Lake and Smithers. **One way fare is $5.** The routes are part of the Province of BC's Highway 16 Transportation Action Plan.

For more information, visit bctransit.com/Bulkley-Nechako or call 1·855·499·1119.

162 Smithers — To Smithers

Monday, Wednesday, Friday

Burns Lake: Government at Gilgan	6:46 am	—
Wet'suwet'en: Tom Dr at Hwy 16	7:00	—
Burns Lake: Government at Gilgan	7:14	—
Burns Lake: 3rd Ave at Kerr	7:24	—
Burns Lake: Centre St at 10th Ave	7:30	—
Decker Lake: Trading Post	7:38	—
Broman/Duncan: Hwy 16 at Duncan Lk Rd	7:58	
Topley: Rest Area	8:10	—
Houston: Leisure Facility	8:33 Ar	
Houston: Leisure Facility	8:48 Lv	**1:00 pm**
Telkwa: Post Office	9:33	**1:45**
Smithers: 8th Ave at Columbia Dr	9:49	—
Smithers: Roi Theatre	9:53 am	**2:00 pm**

162 Burns Lake — To Burns Lake

Monday, Wednesday, Friday

Smithers: Roi Theatre	11:30 am	**3:00 pm**
Smithers: 8th Ave at Columbia Dr	—	**3:04**
Telkwa: Post Office	11:45	**3:20**
Houston: Leisure Facility	**12:30 pm**	**4:05** Ar
Houston: Leisure Facility	—	**4:15** Lv
Topley: Rest Area	—	**4:38**
Broman/Duncan: Hwy 16 at Duncan Lk Rd	—	**4:50**
Wet'suwet'en: Tom Drive at Hwy 16	—	**5:07**
Decker Lake: Trading Post	—	**5:12**
Burns Lake: Government at Gilgan	—	**5:20** Ar
Burns Lake: Government at Gilgan		**5:25** Lv
Burns Lake: 3rd Ave at Kerr	—	**5:35**
Burns Lake: Centre St at 10th Ave	—	**5:41**
Decker Lake: Trading Post	—	**5:49**
Wet'suwet'en: Tom Dr at Hwy 16	—	**5:54**
Burns Lake: Government at Gilgan	—	**6:08 pm**

Ar means arrival time
Lv means leaving time
All other times are leave times.

Hazeltons Regional Transit

Route 163 provides service between Kispiox and Smithers. **One way fare is $5.** The routes are part of the Province of BC's Highway 16 Transportation Action Plan.

For more information, visit bctransit.com/Hazeltons or call 1·877·842·2131.

163 Smithers — To Smithers

Monday, Wednesday and Friday

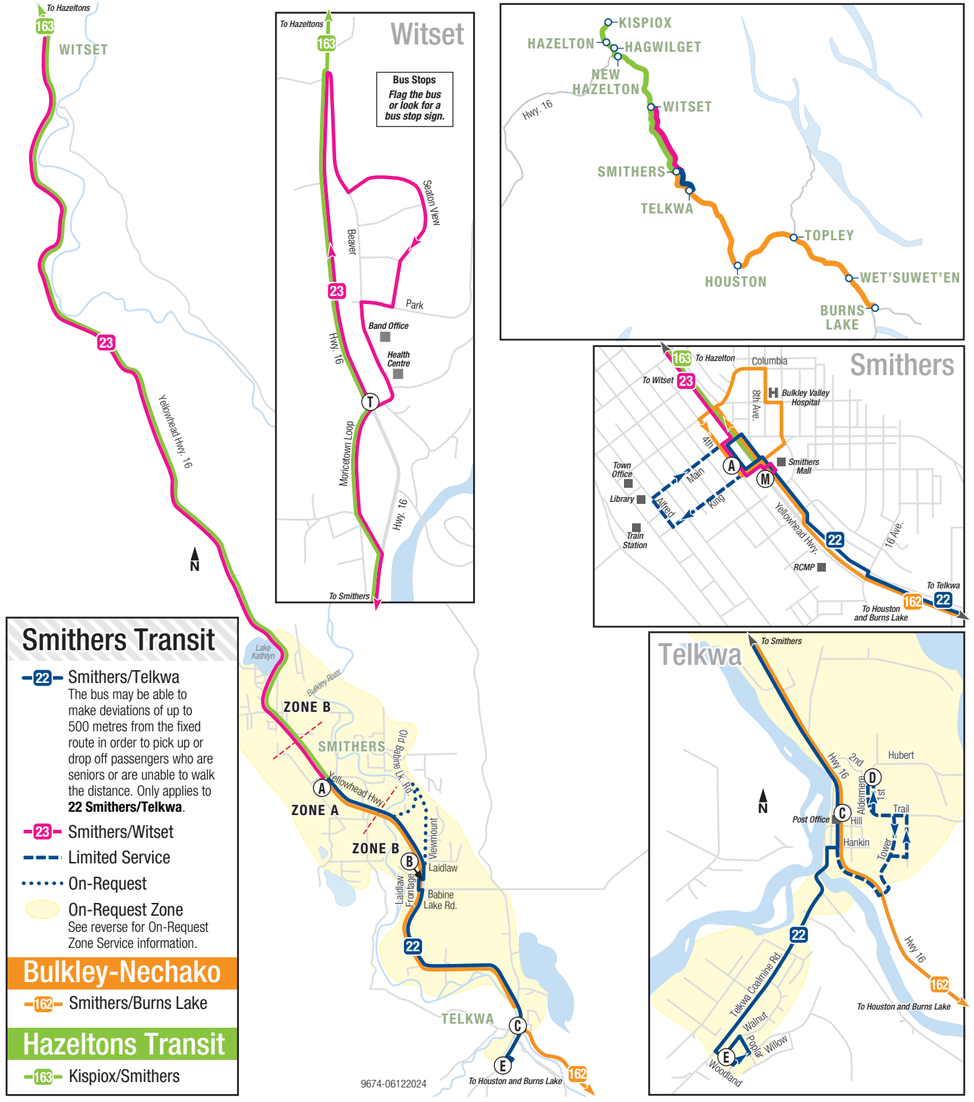
Kispiox	7:47 am	**12:15 pm**	**4:30 pm**	**8:37 pm**
Glen Vowell	7:54	**12:22**	**4:37**	**8:44**
Hazelton	8:07	**12:35**	**4:50**	—
Hospital (Gitanmaax)	8:12	**12:40**	**4:55**	—
Two Mile	8:16	**12:44**	**4:59**	—
Hagwilget	8:22	**12:50**	**5:05**	**8:59**
New Hazelton Ar (by Post Office)	8:26R	**12:54**	**5:09**	**9:03**
New Hazelton Lv (by Post Office)	8:36	**1:04**	**5:19**	—
Witset: Gas Station	9:07	**1:35**	**5:50**	—
Smithers (Roi Theatre)	9:38	**2:06**	**6:21**	—

R Service to South Hazelton by request on these trips. Call ahead for pick-up or ask driver for drop off.

163 Kispiox — To Kispiox

Monday, Wednesday and Friday

Smithers (Roi Theatre)	—	10:02 am	**2:20 pm**	**6:30 pm**
Witset via Loop Rd.	—	10:40	**2:58**	**7:08**
New Hazelton Ar (by Post Office)	—	11:10	**3:28**R	**7:38**R
New Hazelton Lv (by Post Office)	7:10 am	11:20	**3:38**	**7:48**
Hagwilget	7:14	11:24	**3:42**	**7:52**
Two Mile	—	11:30	**3:48**	**7:58**
Hospital (Gitanmaax)	—	11:34	**3:52**	**8:02**
Hazelton	—	11:39	**3:57**	**8:07**
Kispiox	7:39	**12:02 pm**	**4:20**	**8:30**

R Service to South Hazelton by request on these trips. Call ahead for pick-up or ask driver for drop off.

Ar means arrival time
Lv means leaving time
All other times are leave times.