Welcome Aboard

There are two kinds of transit service: scheduled within the local service area, and Health Connections service.

Fare Zones

The Columbia Valley Transit System has a two-zone fare structure: one for local and one for regional.

Fares for Health Connections are separate.

About Your Transit System

Funding for Columbia Valley Transit is cost shared between the Regional District of East Kootenay and BC Transit. Health Connections service is administered by the Kootenay East Regional Hospital District and BC Transit and funded by Interior Health.

Decisions on fares, routes and service levels are made by the Regional District of East Kootenay and Kootenay East Regional Hospital District based on information and planning provided by BC Transit.

Columbia Valley Transit is operated by NextGen Transit Inc.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit buspass.gov.bc.ca or call 1·866·866·0800.

Fare Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

transit
BC Transit's endorsed partner app

Health Connections

Call to book these trips 1·877·343·2461

Health Connections is a transit service providing communities with transportation options to access non-emergency medical appointments. Although medical appointments have priority, everyone is eligible to use this service if space is available. Service is available to any community along the route to Cranbrook. If you have mobility difficulties, special door-to-door service is available.

You must phone ahead to arrange your trip. Transit staff will let you know the location and time of pick up. Phone 1·877·343·2461.

When scheduling medical appointments, let them know you will be using Health Connections. Health Connections trips between Golden and Cranbrook run on Tuesdays and Thursdays. For detailed schedule information, visit bctransit.com.

Contact Columbia Valley Transit

Transit Information 1·855·417·4636

Lost & Found 1·855·417·4636
If you find something on the bus, give it to the transit driver. Articles are kept for up to 14 days.

The Cranbrook office is open by appointment only, please call: 1·855·417·4636

Cranbrook Office
NextGen Transit Inc.
125-C Slater Road
Cranbrook, BC V1C 4M4

Comments?
If you have suggestions to improve your transit system, contact the Corporate Officer Regional District of East Kootenay 19 – 24 Ave. South, Cranbrook, BC V1C 3H8
Phone 250·489·2791 or 1·888·478·7335

Bike Racks

Buses are equipped with racks that can carry up to two bikes at a time. Bike racks are designed to assist longer commutes. Bike racks on a Community Bus can only be used during daylight hours as bikes block the headlights. How-to-use instructions are posted on the bike rack or can be found on the website, bctransit.com, under programs and services. Phone 1·877·343·2461 for a demonstration.

Bus Stops in Rural Areas

Bus stops can be found throughout the Columbia Valley along bus routes. For information about routes and to find a bus stop near you, download the Transit App. Riders are encouraged to use designated bus stops whenever possible, however if there is no bus stop nearby, you can also flag down the bus along the route.

In rural areas along Highway 93/95 where there are no designated bus stops, the bus can be flagged down along the route.

When you want to catch the bus, find a safe location along the route and wave the bus down. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway or postal box area.

Make sure you are visible, especially when it is dark. Carry a flashlight or stand in a well-lit area.

To get off the bus, let the driver know ahead of time where you want to get off, and they will find a safe place to pull over as close to your requested stop as possible.

Bus Seating Priority

Public transit serves everyone on a first-come first-served basis.

Columbia Valley Transit extends a special thank you to our customers who give up their seats for people with disabilities or mobility challenges and for seniors.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Fares

all fares subject to change

Cash

	Local Zone*	Regional Zone**
Adult	$ 2.00	$ 2.50
Child, 12 and under	Free	Free

Please have exact cash fare ready as the driver does not carry change.

Tickets (10)

All Passengers	15.00	18.00

Monthly Pass

All Passengers	42.00

Fare Zones

*Local Zone:	Radium, Invermere, Windermere, Fairmont
**Regional Zone:	Edgewater, Canal Flats

Health Connections

36 Golden-Cranbrook Connector	2.50

Ticket Outlets

Canal Flats:	Village Office
Invermere:	AG Valley Foods
	Invermere City Hall
Radium:	Visitor Centre

Weekends and Holidays

No bus service on Saturday, Sunday or the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Transit Info 1·877·343·2461
bctransit.com

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Columbia Valley Transit

RIDER'S GUIDE

Effective November 4, 2024

Regional District of East Kootenay | BCTransit

31 South Connector — To Invermere

Monday to Friday

J	I	K	H	G	C	A
Canal Flats Civic Centre	Highway 95 and Fairmont Creek Road	Fairmont Lodge	Fairmont Mountainside Market	Hwy 95 and Bench Road	Invermere Chamber of Commerce	Invermere: Sobeys
7:15	7:34	7:39	7:43	7:59	8:04	8:15
1:15	**1:34**	**1:39**	**1:43**	**1:59**	**2:04**	**2:15**

31 South Connector — To Canal Flats

Monday to Friday

A	B	C	G	H	K	I	J
Invermere: Sobeys	Laurier St at 3rd Ave	Invermere Chamber of Commerce	Hwy 95 and Bench Road	Fairmont Mountainside Market	Fairmont Lodge	Highway 95 and Fairmont Creek Road	Canal Flats Civic Centre
12:07	**12:16**	**12:24**	**12:29**	**12:45**	**12:49**	**12:54**	**1:15**
4:34	**4:43**	**4:51**	**4:56**	**5:12**	**5:16**	**5:21**	**5:42**

32 North Connector

Monday to Friday

A	B	D	F	F	E	A
Invermere: Sobeys	Laurier St at 3rd Ave	Radium Main Street East	Edgewater	Edgewater	Stanley St at Main St W.	Invermere: Sobeys
8:15	8:24	8:42	8:53	8:53	9:05	9:26
10:55	11:04	11:22	11:33	11:33	11:45	**12:06**
3:23	**3:32**	**3:50**	**4:01**	**4:01**	**4:13**	**4:34**

33 Invermere Local

Monday to Friday

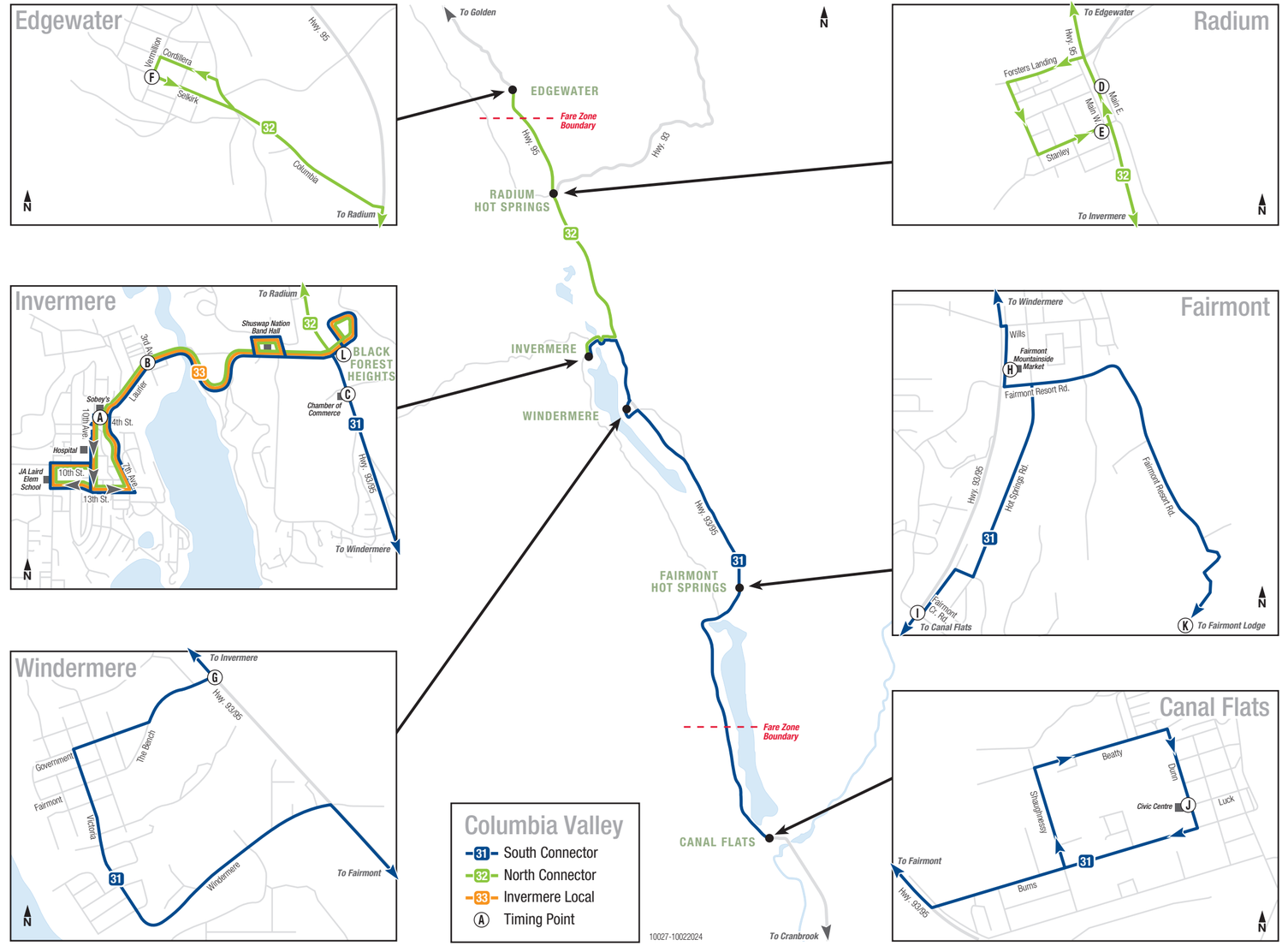
A	B	L	L	A
Invermere: Sobeys	Laurier St at 3rd Ave	Black Forest Trail	Black Forest Trail	Invermere: Sobeys
9:46	9:55	10:00	10:00	10:09
10:32	10:41	10:46	10:46	10:55
2:40	**2:49**	**2:54**	**2:54**	**3:03**

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 1·877·343·2461

bctransit.com



36 Golden – Cranbrook Health Connections

Tuesday and Thursday

	Golden	Invermere Hospital	Invermere Chamber of Commerce	East Kootenay Regional Hospital
A	8:00	9:25	9:45	11:15

A Health Connections service: Please call 1·877·343·2461 in advance to book a seat. Passengers with medical appointments have priority; however, anyone can use this service if space is available.

36 Golden – Cranbrook Health Connections

Tuesday and Thursday

	East Kootenay Regional Hospital	Tamarack Centre	Invermere Chamber of Commerce	Invermere Hospital	Golden
A	3:00	3:30	4:55	5:00	6:30

A Health Connections service: Please call 1·877·343·2461 in advance to book a seat. Passengers with medical appointments have priority; however, anyone can use this service if space is available.

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Parcels

For safety reasons, please place and hold your luggage, bags, sports equipment and other belongings on your lap or on the floor where they will not obstruct the aisle or other customers. Hold your hockey sticks, snow boards, skis and poles (tips down) in front of you.

Do not bring combustible materials, such as wet-cell batteries, propane tanks or gasoline containers on the bus.