Elk Valley Transit

RIDER'S GUIDE

Effective June 1, 2022
Updated June 2024

Regional District of East Kootenay | BCTransit

Welcome Aboard

Your local transit system runs five days a week. Buses serve the Elk Valley, connecting Elkford, Sparwood and Fernie.

Fixed-route service – scheduled service to major destinations and residential areas.

Health Connections – booked service to Cranbrook.

About Your Transit System

Funding for your local transit system is cost shared between the Regional District of East Kootenay and BC Transit. Health Connections service is administered by the Kootenay East Regional Hospital District and BC Transit and funded by the Interior Health Authority.

Decisions on fares, routes and service levels are made by the Regional District of East Kootenay board based on public feedback and information provided by BC Transit. Decisions on Health Connections service are made by the Kootenay East Regional Hospital District board. Buses are operated by NextGen Transit Inc.

Operating costs are met by a combination of farebox revenues and joint local and provincial funding.

Contact

Customer Information	1·855·417·4636
Lost and Found	1·855·417·4636
Web	bctransit.com
Mailing Address	NextGen Transit Inc. PO Box 104 STN Main Trail, BC V1R 4L3

If you have comments about service in general or suggestions for improvements, contact:

Corporate Officer
Regional District of East Kootenay,
19 – 24th Ave. South, Cranbrook, BC V1C 3H8
Phone: 250·489·2791 or 1·888·478·7335

Holiday Service

Service is not available on Saturday, Sunday or the following holidays:

- New Years Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Pass Programs

Transit Pass Tax Credit

The Government of Canada offers a non-refundable tax credit if you use a monthly pass. Save your pass and receipt as proof of purchase. For more information visit www.cra.gc.ca

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1·866·866·0800.

How to Ride

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit Rider Info at bctransit.com for an instructional video.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Fares

all fares subject to change

Local Service: Elkford, Sparwood, Fernie

a) Regular Fares: For each one-way passenger trip

Cash Fares

Adult	$ 2.00
Child, 12 and under	no charge

Sheet of 10 Tickets

All Passengers	$ 15.00

Monthly Pass

All Passengers	$ 42.00

Ticket and Pass Outlets

Cranbrook:	Regional District of East Kootenay Office, 19 - 24 Ave. S.
Elkford:	Municipal Office, 744 Fording Dr.
Fernie:	City Hall, 501 - 3 Ave.
Sparwood:	Leisure Centre, 367 Pine Ave.

Subject to change. For an updated list of vendor locations, visit bctransit.com

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

BE PART OF THE SOLUTION...
REUSE YOUR RIDER'S GUIDE.

Transit Info 1·855·417·4636
bctransit.com

9413

41 Elkford, Fernie, Sparwood to Fernie

Monday to Friday

Elkford	Sparwood				Fernie		
A	B	GM	C	D	E	G	F
Lv. Elkford Health Centre	Sparwood Heights	Greenwood Mall	Sparwood Leisure Centre	Sparwood Health Centre	Elk Valley Hospital	Fernie Community Centre	College of the Rockies
7:00	7:40	7:50	7:55	8:00	8:30	8:35	8:40
12:00	**12:40**	**12:50**	**12:55**	**1:00**	**1:30**	**1:35**	**1:40**
—	**4:40**	—	—	—	**5:10**	**5:15**	**5:20**

41 Elkford, Fernie, Sparwood to Elkford

Monday to Friday

Fernie			Sparwood				Elkford
F	G	E	D	C	GM	B	A
College of the Rockies	Fernie Community Centre	Elk Valley Hospital	Sparwood Health Centre	Sparwood Leisure Centre	Greenwood Mall	Sparwood Heights	Ar. Elkford Health Centre
8:40	8:45	8:50	9:15	9:20	9:25	9:35	—
—	—	—	11:00	11:05	11:10	11:20	**12:00**
1:40	**1:45**	**1:50**	**2:15**	**2:20**	**2:25**	**2:35**	—
—	—	—	4:20	**4:25**	**4:30**	**4:40**	—
5:20	**5:25**	**5:30**	**5:55**	**6:00**	**6:05**	**6:15**	**6:55**

Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers "wave" a bus down on designated roads.

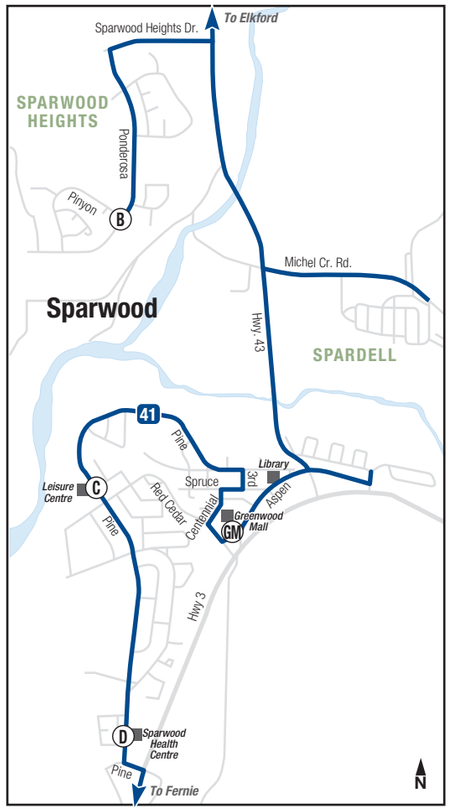
When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

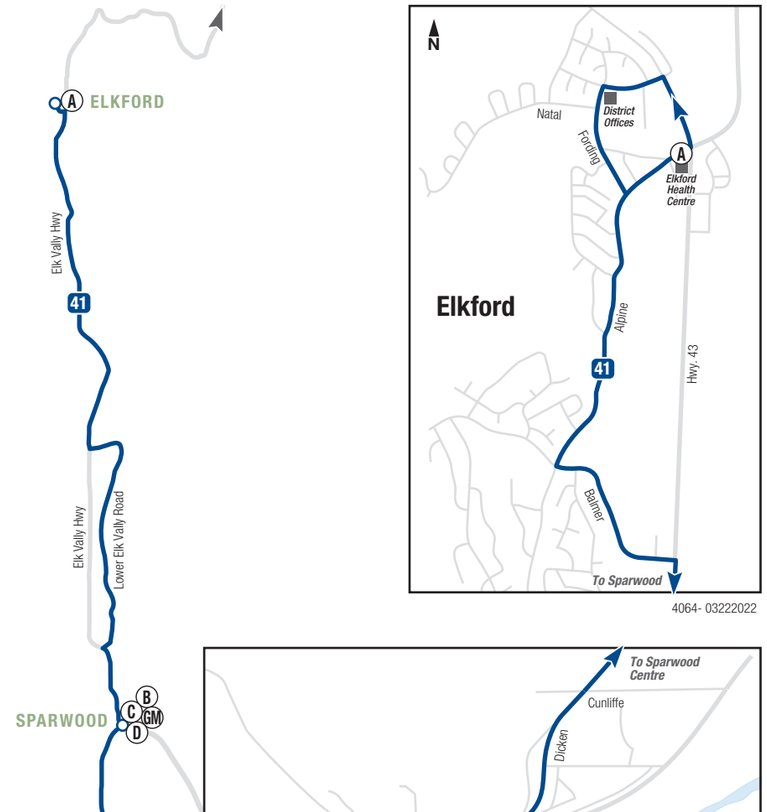
The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.





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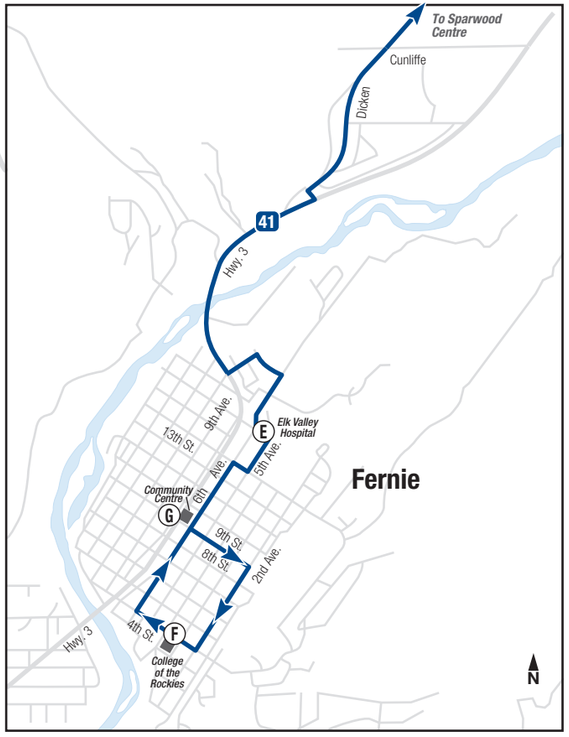

Elk Valley

41 Elkford, Fernie, Sparwood

Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.

Health Connections

Service to Cranbrook

Call to book these trips 1·855·417·4636

Health Connections provides communities with a transportation option to access non-emergency medical appointments. Although medical appointments have priority, everyone can use this service if space is available. Service is available to any community along the route. You must phone 24 hours ahead to book your trip. If you have mobility difficulties, door-to-door service is available.

Information and Bookings: 1·855·417·4636

One-way Fare for all passengers: $2.50

46 Elkford – Cranbrook Connector

Wednesdays and Fridays

	Elkford Health Centre	Sparwood Health Centre	Elk Valley Hospital	East Kootenay Regional Hospital
A	8:00	8:30	9:00	10:15

A Health Connections service: Please call in advance to book a seat. Passengers with medical appointments have priority; however anyone can use this service if space is available.

46 Elkford – Cranbrook Connector

Wednesdays and Fridays

	East Kootenay Regional Hospital	Tamarack Centre	Elk Valley Hospital	Sparwood Health Centre	Elkford Health Centre
A	**2:30**	**3:00**	**4:00**	**4:30**	**5:00**

A Health Connections service: Please call in advance to book a seat. Passengers with medical appointments have priority; however anyone can use this service if space is available.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.